TwenchRun Privacy Policy

Effective Date: 10/27/24

Welcome to TwenchRun! This Privacy Policy explains how we at TwenchRun ("we," "us," or "our") collect, use, share, and protect your personal information. By accessing or using TwenchRun (the “Game”) or our associated website, you agree to the collection and use of your information in accordance with this Privacy Policy.

# 1. Introduction

TwenchRun is a blockchain-based game that leverages the Twench cryptocurrency token on the Solana blockchain. Our goal is to provide a fun and engaging experience while respecting your privacy and safeguarding your information. This Privacy Policy outlines the types of information we collect, how we use it, and your rights regarding your information.

# 2. Information We Collect

We may collect several types of information from and about users of our Game and website. This includes:

- **Personal Information:** When you create an account or interact with us, we may collect personal information such as:

- Name

- Email address

- Contact details

- Any other information you provide voluntarily (e.g., social media profile links)

Personal information is collected only when you provide it directly, such as during account setup, signing up for newsletters, or participating in promotions or events.

- **Blockchain Data:** Due to the decentralized nature of blockchain technology, some information about your transactions is recorded on the Solana blockchain. This may include:

- Wallet address

- Transaction history and in-game purchases made with Twench tokens

Please note that blockchain data is public and cannot be deleted or altered after it is recorded.

- **Game Data:** We may collect data related to your in-game activities to enhance your gaming experience, including:

- Gameplay history and statistics

- In-game achievements and milestones

- Purchase history for in-game assets

- **Device and Usage Information:** To better understand and serve our users, we collect information about your device and usage, including:

- IP address

- Device type (e.g., mobile, desktop)

- Browser type and settings

- System configuration and version

This information helps us optimize the Game for different devices and improve our services.

# 3. How We Use Your Information

We use the collected information in the following ways to provide and improve our services:

- **To Enable Game Functionality:** Information such as game data and blockchain transaction details allow us to provide a seamless and functional gaming experience, including in-game purchases with Twench tokens.

- **Transaction Processing:** Any transactions or interactions involving the Twench token are processed on the Solana blockchain. This enables transparency and decentralization but also makes transaction data publicly available and immutable.

- **Customer Support and Communications:** Your personal information enables us to provide efficient customer support and to communicate important updates, promotional materials, or responses to your queries.

- **Improving User Experience:** Game data and usage information help us understand how players interact with TwenchRun. This allows us to refine gameplay, personalize features, and improve overall usability.

- **Legal Compliance and Security:** We may use your information to comply with applicable laws, regulations, or legal obligations. Additionally, we employ security measures to help prevent unauthorized access to your data.

# 4. Sharing Your Information

We do not sell or rent your personal information to third parties. However, there are instances where we may share your information with others as follows:

- **Service Providers:** We work with third-party service providers to support our operations, including game hosting, payment processing, and analytics services. These providers only access your information as necessary to perform their tasks and are obligated to maintain its confidentiality.

- **Legal and Compliance Obligations:** We may disclose your information if required to do so by law or if we believe that such action is necessary to comply with legal processes, protect the rights of our users, or ensure the safety and integrity of our Game.

- **Public Blockchain Data:** Any transaction made on the Solana blockchain, including transactions related to TwenchRun, is recorded publicly and accessible to anyone. This data cannot be altered or deleted due to the decentralized nature of blockchain technology.

# 5. Security of Your Information

We take reasonable measures to protect the information we collect and store from unauthorized access, use, alteration, and destruction. Our security practices include:

- **Data Encryption:** Sensitive data is encrypted to prevent unauthorized access during transmission and storage.

- **Access Controls:** Access to personal information is limited to authorized personnel and contractors who need it for game-related purposes and are bound by confidentiality agreements.

- **Security Audits and Updates:** We regularly update our systems and perform security audits to ensure that our security practices align with industry standards.

Despite our efforts, please understand that no system is entirely secure, and we cannot guarantee the absolute security of your information.

# 6. Third-Party Links and Services

TwenchRun may contain links to third-party websites or services. These are not operated or controlled by us, and we cannot be responsible for their privacy practices. We encourage you to review the privacy policies of any third-party sites or services you interact with through TwenchRun.

# 7. Your Rights

Depending on your jurisdiction, you may have certain rights regarding your personal information. These may include:

- **Access and Update:** You have the right to access and update your personal information to ensure it is accurate.

- **Deletion and Correction:** You may request the deletion or correction of personal data, although some information (such as blockchain data) is immutable and cannot be altered once recorded.

- **Data Portability:** In some cases, you may request a copy of your personal information in a structured, machine-readable format.

Please contact us to exercise your rights. We will respond to your request within a reasonable timeframe, but please note that certain requests may be limited by legal or technical constraints.

# 8. Children’s Privacy

TwenchRun is not directed toward children under the age of 13, and we do not knowingly collect personal information from children. If we become aware that we have collected data from a child under 13, we will promptly delete that information. If you believe a child under 13 has provided us with personal information, please contact us.

# 9. Changes to the Privacy Policy

We may update this Privacy Policy periodically to reflect changes in our practices or legal requirements. When changes are made, we will post the updated policy on this page with a revised "Effective Date." Your continued use of TwenchRun after any changes to this policy constitutes your acceptance of the updated terms.

# 10. Contact Us

If you have any questions, concerns, or requests related to this Privacy Policy or our privacy practices, please reach out to us at:

**Support@Twench.fun**

Thank you for playing TwenchRun and trusting us with your information. We are committed to ensuring your privacy and security as you enjoy our game!